

MISSION CONSULTING

Helping California public agency leaders challenged with *elevating organizational performance* to meet ambitious program goals

For over 30 years, Mission Consulting has helped California State improve operations, grow capacity, and execute complex projects to the benefit of its workforce and the communities and causes it serves. Recent achievements include:

- Created new PMO and integrated project management system, improving Caltrans' transportation planning project delivery across scope, budget, quality, and schedule
- Conducted California's first cultural collection protection survey, helping the State Library secure \$9.6 million to address study findings and develop disaster preparedness plans
- Performed several organizational assessments, leading to significant improvements to operational efficiency and effectiveness, fiscal health, communication, and employee satisfaction
- Designed and implemented new onboarding and retention program, helping CDPH reduce turnover and vacancy rates among critical classifications from 19.5% to 3.9%
- Led multiple complex IT and non-IT procurements using the Project Approval Lifecycle, Secondary RFPs, and §6611 negotiations, supporting over \$100 million in contracted services

OUR CORE SERVICES

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|----------------------------|---------------------------------|
| Organizational Assessments | Project & Program Management |
| Business Process Analysis | Feasibility Studies |
| Compliance & Oversight | IT & Non-IT Procurement |
| Needs Assessments | Project Approval Lifecycle |
| Onboarding & Retention | Technical Assistance |
| Performance Audits | Budget Change Proposals |
| Facilitation & Training | Regulatory & Statutory Analysis |
| Change Management | Organizational Development |
| Strategic Planning | Staff & Community Surveys |
| Performance Management | Contract Negotiations |

California State Contracting Vehicles

DGS-Certified Small Business #13735

CMAS IT Consulting #3-10-70-0915C

CMAS Non-IT Consulting #4-15-03-0414B

DGS IT Consulting MSA #5167010-125

